

# INVESTED IN LAKEWOOD

## Pipeline project to start soon



NEW JERSEY  
AMERICAN WATER

New Jersey American Water is preparing to install approximately 5,000 feet of water main in your neighborhood. This project will support the new 1 million gallon tank currently being constructed off Massachusetts Avenue. This pipeline construction occur along following streets:

- Massachusetts Avenue (from Prospect Street to North Drive)
- North Drive
- Hearthstone Drive (Lakewood Pine Blvd. to North Drive)

**This approximately \$3.9 million project represents a critical investment in support of our commitment to provide customers with high-quality, reliable water service.** The project will be completed by a qualified pipe contractor, Henkels & McCoy, Inc. As our neighbor and a valued customer, we wanted to provide you with information on this important improvement project.

### Project Start/End and Work Hours

Work is scheduled to begin the first or second week of April. Work hours will be from 7 a.m. to 5 p.m., Monday through Friday. Work outside of these hours will only take place if needed to maintain project schedule. Weather permitting, the pipeline project is expected to be completed by July 1, 2015. Permanent road restoration work will be completed in the fall of 2015.

### Addressing the nation's aging infrastructure one foot at a time

U.S. EPA estimates more than \$384 billion in capital spending is needed across the nation to replace aging water facilities from 2011 through 2030. At New Jersey American Water, we believe in proactively investing in our systems to provide high-quality, reliable water service to our customers. Last year alone, we invested more than \$222 million in our treatment and distribution (pipeline) facilities statewide.

### Traffic Control/Public Utility Vehicles

For the public's and workers' safety, traffic restrictions and alternating traffic patterns are likely to occur. Please use extra caution and obey all traffic signs, and allow for additional time when traveling in this area. Trash pickup service will not be disrupted, and emergency vehicles will have complete access to roadways during construction.

### Noise

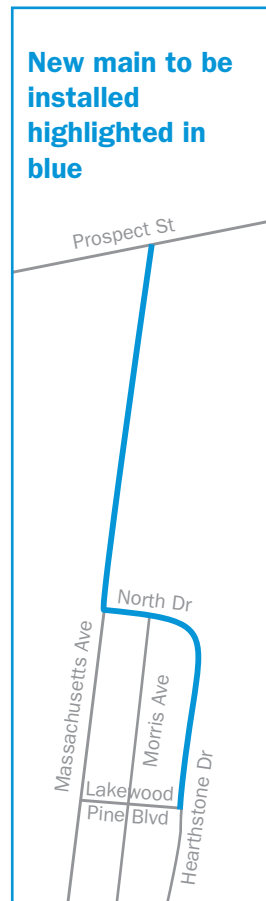
During construction, efforts will be made to minimize noise levels; however, there will be some unavoidable noise associated with this project, so we do apologize in advance for any inconvenience that this may cause.

### Site Maintenance

The project site will be maintained cleaned each day before contractors complete their work and leave for the day.

### Will my water service be disrupted?

We do not anticipate any disruptions to your water service as a result of this project. Customers may experience a slight discoloration of the water or a reduction in water pressure while the new pipeline is being integrated. This is normal. If this happens, run your water until the water is clear. If the discoloration persists, please call our Customer Service Center.



### For more information

Your safety, as well as the safety of your neighbors and our workers is important to us!

Should you have any questions or concerns about this project, please contact us:

**Customer Service**  
**1-800-272-1325**

**Hours:** 7 am to 7 pm  
**For emergencies:**  
We're available 24/7

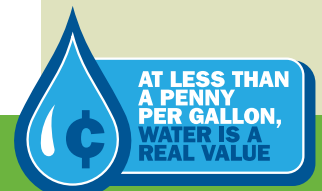
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WE CARE ABOUT WATER. IT'S WHAT WE DO.®



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We are invested  
in Lakewood



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