



# Township of Lakewood

MUNICIPAL BUILDING  
231 THIRD STREET  
LAKEWOOD, NEW JERSEY 08701  
732-364-2500



**Raymond G. Coles, Mayor**  
**Menashe Miller, Deputy Mayor**

*Committee Members*

**Albert Akerman**  
**Deborah Fuentes**  
**Meir Lichtenstein**

March 2024

RE: Message Regarding JCP&L Streetlights

Lakewood Township does not own most of the lights which line our streets. It is important to have functioning lights for the safety of our neighborhoods. JCP&L, the electric utility responsible for street lighting service, is regulated by the State Board of Public Utilities (BPU).

Residents should be reporting streetlight outages directly to JCP&L. They have advised us that, since January, they have repaired 350 lights in Lakewood, and like many industries, they have experienced supply chain challenges. JCP&L also informed us that they are investigating quality issues that have resulted in an increased frequency of streetlight outages.

To assist with our efforts, we are asking residents to report street light issues on JCP&L's website using either the location of the streetlight(s) or the "Pole #" found on a metal band affixed to the pole using the following link:

[https://www.firstenergycorp.com/content/customer/service\\_requests/report-lighting-problem.html.html](https://www.firstenergycorp.com/content/customer/service_requests/report-lighting-problem.html.html)

[You can also report outages via phone by calling 1-888 LIGHTSS \(1-888-544-4877\) choose, main menu and state "report streetlight outage."](#)

Once reported, JCP&L will generate a confirmation and a work order number for your request. If, after ten workdays, the light has not been repaired, please forward the JCP&L confirmation/work order number to [streetlights@lakewoodnj.gov](mailto:streetlights@lakewoodnj.gov) with "Street Light" in the subject line so we can keep track of the work orders and try to hold JCP&L accountable. While we don't control the operations of JCP&L, we will do our best to get these lights repaired. You, the taxpayer, pay for these lights as governed by the Tariff. It is our intention that if the lights are not repaired in a timely manner, payment will be withheld.

